



Australian Government
Department of Health
and Aged Care



Hi, we are the Health Design Lab.

Our focus is on **consumer-centred care**.

We are a **specialised team** at the Department of Health and Aged Care (the department). We help the department to better understand how our policies and programs impact the lives of everyday Australians. Our team gathers insights from people's real-world experiences to better inform how policy is designed and delivered.

Providing primary healthcare for diverse people and their families

Over the coming months, our team will be looking into the experience of providing **primary healthcare services** for LGBTQIA+ people in all areas and communities around Australia.

We will be engaging with a variety of **primary health professionals** and **practice staff** from across the country. **We aim to understand your views and experiences** on providing health services for the LGBTQIA+ community



To do this, **we will be conducting interviews in February and March 2024.**

We are currently seeking **expressions of interest** to participate in these activities from the Primary Health Workforce

To express your interest to participate, please email design.lab@health.gov.au

If you would like to know more, please contact the Health Design Lab, email: design.lab@health.gov.au