

Focus Area	Why improve this focus area?	QI Ideas "What" of the Action Plan	Evidence- based information
Ethnicity	<p>Improve quality care for minority groups</p> <p>Some conditions are more prevalent in certain ethnic groups</p> <p>Treatments can vary based on ethnicity</p> <p>Up to date MHR</p> <p>Accreditation</p>	<p>Install & utilise Walrus</p> <p>A3 benchmark report in lunch room</p> <p>New Patient Form (<i>additional line to explain – We use this information to review treatment options and ensure highest quality of care</i>)</p> <p>How to ask patients <i>"Tell me about your race & ethnic background?"</i> Why? <i>"We use this information to review the treatment patients receive to make sure everyone gets the highest quality of care."</i></p>	<p><u>Health professional resources</u></p> <p><u>Using patient race, ethnicity and language data to achieve health equity</u></p> <p><u>Indigenous health (AIHW)</u></p> <p><u>Refugee health (RACGP)</u></p> <p><u>Multicultural health (RACGP)</u></p>