

# HEALTHLINK PROCESS IN A NUTSHELL

*Healthlink is a Secure Message Delivery Network, allowing the secure communication of health information from one healthcare provider organisation to another.*

## DOCTOR/PRACTICE

Registers for HealthLink  
Receives an EDI (code specific to Practice/location)  
Doctor provider number linked to EDI



## CLO & ICT

CLO (Client Liaison officer) receives completed form  
CLO submits a SARA request  
ICT links information with Valence

## CSR TO AUTHORISATION

Samples booked in using provider number on request form > tested  
> reported > authorised  
No change to current process



## DOCTOR/PRACTICE

Authorised pathology results available instantaneously in Doctor's practice software

NO FAX  
NO PRINT

Direct any potential clients to:

[NSWPATH-ClientLiaisonSouth@health.nsw.gov.au](mailto:NSWPATH-ClientLiaisonSouth@health.nsw.gov.au)