

2023 South Western Sydney

Refugee Health GP Directory



South Western Sydney local government areas



This directory has been created by South Western Sydney PHN to support agencies working with clients from a culturally and linguistically diverse or refugee background to link with appropriate local primary health care. GPs in this directory have submitted a Refugee Health Checklist, met other cultural competencies and have consented to having the languages other than English in which they consult published. The directory includes basic information about the GP, their gender, appointment booking options and bulk billing status (subject to change). This directory also includes information and definitions you may wish to use to help your clients to understand different parts of the health system.

Common medical definitions

What is a GP:

A GP, or General Practitioner, is a family doctor. In Australia, a GP is usually the first person you go to if you have a health issue.

It is best if you see the same GP each time you have a health issue. This means they get to know you and your health needs. They will also have a record of your medications and when you've been unwell in the past.

GPs have a broad knowledge of health and are experts in a broad range of health conditions. Sometimes your GP might want you to take medicine to treat your illness. If this happens, they will give you a prescription that you will need to take to a pharmacy. Sometimes, your GP can send your prescription to a nearby pharmacy for you to pick up later.

Your GP might send you to a radiologist or to pathology clinic to have blood tests, scans or an X-ray. If you need more specific care your GP might also refer you to a specialist.

What is a Practice Nurse:

A Practice Nurse helps your GP to care for you. They are part of the team who manage your health. When you visit your GP, you might see the Practice Nurse for immunisations, tests or small procedures.

What is a specialist:

A specialist is a medical doctor who is an expert in a specific area of medicine. Usually, you need a referral from your GP to see a specialist.

What is a pharmacy:

A pharmacy is a place where medicines are prepared and sold. Some medicines are only available at the pharmacy with a prescription from your GP. You can also buy other medicines and care items from the pharmacy.

What is Medicare:

Medicare gives Australian citizens and permanent residents access to healthcare at low or no cost. This healthcare includes a wide range of health and hospital services. If you are entitled to Medicare, you will get a Medicare card. You can use this at your GP. If your GP bulk bills, this means they are using Medicare to cover the cost of your visit.

What is bulk billing:

Bulk billing is when your GP bills Medicare directly for your visit. You will pay no extra money to the GP. In our area many GPs bulk bill patients, meaning there is no more cost for you to see them. Bulk billing does not apply to the cost of medication or a specialist visit. Ask your GP if they bulk bill when you make an appointment.

What is a referral:

A referral is a written request from one doctor to another – usually a GP to a specialist – asking them to diagnose or treat a specific condition.

What is Radiology:

Radiology is also known as diagnostic imaging. It is a series of pictures or images taken of the body by machine. These are also called scans or X-rays. These pictures are used to help diagnose or monitor health concerns.

Your GP will refer you to a radiology clinic. After the images are taken, the results will be reviewed and sent to your GP. You will need to see your GP again to discuss the results.

Some radiology is bulk billed. Ask your GP when they refer you or when you make the booking.

What is a radiologist:

A radiologist is a type of doctor who specialises in medical imaging. A radiologist will review your scan or X-ray images and send a report to your GP.

What is pathology:

Pathology is the study of disease and includes diagnostic testing such as blood tests. The results of your test will be sent to your GP. You will need to see your GP again to discuss the results.

Tips for getting the most from your visit to the GP

Considerations for finding a GP:

- Did someone you know recommend them?
- Do they speak your language? This directory will help you find a GP who speaks your language near you.
- Do they bulk bill? Will you need to pay a fee?
- Do you prefer a male or female GP? Ask when you call to make your appointment so you see the GP you prefer.
- Is it easy to get to that doctor? Can you catch a bus or walk? Is there parking if you drive?

Know your medical history:

When you see a GP, or most other medical doctors you will be asked about your medical history. This might include questions about medicines you take and how long you have been taking them. They might ask how long you have had your condition and about any other tests or scans you have had. It might help to write down some of your medical history to help you during your appointment.

What if I need medical care at night or on the weekend:

If you or a loved one is sick, always check if the clinic your GP works at is open. If they are not open, they should have information about who you can call to get help. You can also call the after hours GP helpline on 1800 022 222.

Only go to the hospital emergency department if your illness is life threatening and cannot wait until your GP is open the next day. It is important to keep the emergency department for emergencies.

Requesting an interpreter:

An interpreter helps translate words from one language to another. If your GP does not speak your language, you can request an

interpreter to help you. If you need an interpreter, tell the person when you make your appointment. They will access a service which provides an interpreter on the phone during your appointment. This service is free of charge.

Appointment reminder translation tools:

Your GP might use the online appointment reminder translation tool to remind you about your next appointment. This tool shows information in your preferred language. Your GP might also give you an appointment reminder card written in your language.

Local Government Area:

Campbelltown

Muhammad Awais

Contact:.....4620 5050

Practice:

iFamily Medical Centre,
171-179 Queen St, Campbelltown

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Urdu, Hindi

Mehwish Jabeen

Contact:.....4620 5050

Practice:

iFamily Medical Centre,
171-179 Queen St, Campbelltown

Gender:..... female

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Urdu, Hindi

Local Government Area:

Canterbury-Bankstown

Sajid Siddiqi

Contact:.....9773 3676

Practice:

East Hills Medical Centre,
Shop 1/17 Maclaurin Ave, East Hills

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Urdu, Punjabi, Hindi

Francis Vu

Contact:.....9772 1788

Practice:

Padstow Parade Clinic,
11 Padstow Parade, Padstow

Gender:..... male

Bulk-Bill:..... no

Bookings available:

Walk-ins:..... no

Online:..... no

Contact:.....yes

Languages

Vietnamese

Nada Ahmed

Contact:..... 9709 2223

Practice:

Dutton Street Medical Centre,
124-132 Dutton St, Yagoona

Gender:..... female

Bulk-Bill:.....yes

Bookings available:

Walk-ins:..... no

Online:..... no

Contact:.....yes

Languages

Arabic

Local Government Area:

Fairfield

Than Aung

Contact:..... 9723 5555

Practice:

Fairfield Chase Medical and Dental
Centre, 49-61 Spencer St, Fairfield

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Burmese, Mandarin

Devesh Dhulekar

Contact:..... 8788 5788

Practice:

Myhealth Medical Centre,
Shop 220 Stockland Mall,
561-583 Polding St, Wetherill Park

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:..... no

Online:.....yes

Contact:.....yes

Languages

Hindi, Marathi, Urdu

Allan Gregor

Contact:..... 9723 5555

Practice:

Fairfield Chase Medical and Dental Centre, 49-61 Spencer St, Fairfield

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Arabic, Armenian

Nasser Hanna

Contact:..... 9723 5555

Practice:

Fairfield Chase Medical and Dental Centre, 49-61 Spencer St, Fairfield

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Arabic

Sabri Hasam

Contact:..... 9723 5555

Practice:

Fairfield Chase Medical and Dental Centre, 49-61 Spencer St, Fairfield

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Arabic, Kurdish

Zahra Rassoly Obayd

Contact:..... 9604 0149

Practice:

Fairfield West Medical Centre, 84 Tasman Pde, Fairfield West

Gender:..... female

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Persian, Pashto

Mohammad Shinwari

Contact:..... 9604 0149

Practice:

Fairfield West Medical Centre,
84 Tasman Pde, Fairfield West

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

**Pashto, Persian,
Russian**

Khalil Alokla

Contact:..... 9756 3636

Practice:

Wetherill Park Medical Centre,
inside Chemistworks Pharmacy,
Stockland Mall, Polding St,
Wetherill Park

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:..... no

Contact:.....yes

Languages

Arabic

Andrew Kako

Contact:.....8764 1630

Practice:

Kenyon St Medical Centre,
1/9 Kenyon St, Fairfield

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

**Assyrian, Chaldean,
Arabic, Norwegian**

Local Government Area:

Liverpool

Wadie Michael

Contact:.....9602 3418

Practice:

The Good Samaritan Medical Centre, 46 Nuwarra Rd, Chipping Norton

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Arabic

Sayed Hassan

Contact:..... 9822 8727

Practice:

Doctors on Macquarie, 265 Macquarie St, Liverpool

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:..... no

Contact:.....yes

Languages

Arabic

Abu Enaythullah

Contact:..... 9606 9002

Practice:

Austral Doctors Surgery, 11/255 Edmondson Ave, Austral

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Bangla, Hindi, Urdu

Tabassum Khanam

Contact:..... 9606 9002

Practice:

Austral Doctors Surgery, 11/255 Edmondson Ave, Austral

Gender:..... female

Bulk-Bill:.....yes

Bookings available:

Walk-ins:.....yes

Online:.....yes

Contact:.....yes

Languages

Bangla, Hindi, Urdu

Ghayath Al-Shelh

Contact:..... 9602 8292

Practice:

Liverpool Healthcare Medical
Centre, 236 Macquarie St, Liverpool

Gender:..... male

Bulk-Bill:.....yes

Bookings available:

Walk-ins:..... no

Online:..... no

Contact:.....yes

Languages

Arabic

South Western Sydney PHN

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