

# Example Practice

Interaction and Status Update 01 Jun 2021 - 31 Dec 2021

**Practice Principal:** NA

**Primary Contact:** John Doe

**Your Practice Support Officer:** Jane Smith

This update offers you a snapshot in time of your practice's interactions with PHN programs, services and staff. Published every six months, the update details the participation and interaction between your staff and the PHN. More importantly this report provides you and your team with information and links to additional PHN services that you are encouraged to utilise to help you deliver the best possible care for your patients.



**phn**  
SOUTH WESTERN  
SYDNEY

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# Summary of your practice as at 31 Dec 2021

Accredited	Accredited with AGPAL
Computerisation	Computer-based
Telehealth Services Available	Yes
Practice Incentives Program	After Hours, Indigenous, Quality Improvement
General Practitioner(s)	5
Practice Nurse(s)	2
Secure Messaging	HealthLink, Medical-Objects
Secure Messaging Use	Sending and receiving
HPOS/PRODA	Yes
Australian Immunisation Register Data Transfer	via Clinical Software
Electronic Prescribing Capable	eRx
After Hours Arrangement	Provide Home Visits

## PHN Participation 01 Jun 2021 to 31 Dec 2021

### Interactions with SWSPHN

Total Interactions with SWSPHN	12
Face to Face	2
Remote Desktop Support	1
Email	8
Phone	1

### PHN Teams Support

Practice Support	6
Clinical Support	1
Health Systems Improvement	3
Covid-19 Support	1
Digital Partnerships	2

### Program Participation

My Care Partners	Yes
iRAD	No
QIPC	Tier 2
New to General Practice Nursing	No
CPD Events	2
Lumos	Yes
Antenatal Shared Care	Yes

### Practice Staff Interactions

Primary Contact	1
Practice Manager	9
General Practitioner	3
Registrar	1
Practice Nurse	1
All other Practice Staff	0

# Where to now?

Your Practice Support Officer has recommended these PHN programs for your consideration:

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## Sign up to My Health Record

[digitalhealth@swsphn.com.au](mailto:digitalhealth@swsphn.com.au)  
[www.myhealthrecord.gov.au/for-healthcare-professionals/general-practice](http://www.myhealthrecord.gov.au/for-healthcare-professionals/general-practice)

My Health Record provides timely access to a summary of your patients' health information including shared health summaries, discharge summaries, prescription and dispense records, pathology and diagnostic imaging reports, and immunisation information. SWSPHN can support you set up My Health Record, provide training to your staff and access PIP payments.

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## Sign Up New Practice Nurses to NewGen

[clinicalsupport@swsphn.com.au](mailto:clinicalsupport@swsphn.com.au)  
[www.swsphn.com.au/client\\_images/2173378.pdf](http://www.swsphn.com.au/client_images/2173378.pdf)

SWSPHN's New to General Practice Nursing program supports new graduates and transitioning nurses through self-directed online access to education resources and in-house support from our Clinical Support team. It aims to improve the knowledge and skills of your nurse, leading to improved patient wellbeing through prevention and early intervention.

Speak with your Practice Support Officer **Jane Smith** for more information on these services.

Phone: 02 5550 1234 | Email: [jane.smith@swsphn.com.au](mailto:jane.smith@swsphn.com.au)

# PHNs work with General Practices to deliver the best possible care for their patients

South Western Sydney PHN is a not-for-profit health organisation dedicated to supporting general practitioners, practice nurses and other primary health providers to deliver the best possible care for your patients and to improving access to quality local health care for the whole community.

## Vision

A lead organisation enabling an effective, innovative and integrated health system for South Western Sydney.

## Mission

To enhance and connect primary health care, so residents and patients achieve better health outcomes.

## Service Standard Aim

To support and shape primary care services so all residents in our region can access the right care, at the right time, by the right people, at the right location.

Are you receiving our emails?

SWSPHN regularly sends e-newsletters to doctors, registrars, practice nurses and practice managers with information about upcoming Continuing Professional Development sessions and other important topics. If you, or someone new to your practice, are not receiving these emails please contact us.

To ensure you are not missing important messages email us: first name, last name, job title, name of practice, phone number and email address, and registrar's start date if relevant.

## South Western Sydney PHN

Phone: 02 4632 3000  
Email: [enquiries@swsphn.com.au](mailto:enquiries@swsphn.com.au)  
Website: [swsphn.com.au](http://swsphn.com.au)  
Head Office: Level 2, 1 Bolger St, Campbelltown  
Post: PO Box 90, Macarthur Square, NSW 2560  
Fax: 02 4625 9466

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