



ProActive Psychology

ProActive Psychology is a specialised counselling service for children, parents and families in Fairfield and Bankstown. We provide a friendly, warm, supportive and confidential environment that tailors to the individual needs of each child and their family.

We offer flexible appointments, including face to face and telehealth options, during weekdays, evenings and Saturdays. We cater to the multicultural needs of our community with bilingual staff and interpreting services available in various languages.

Our clinicians use evidence-based therapies that are inclusive, child-focused and strengths-based, such as cognitive behavioural therapy, play therapy and family therapy. We also collaborate with the child's parents/carers, schools, GPs and other support systems to promote resiliency, growth and positive wellbeing for the child and their family.

For more information contact
ProActive Psychology

Fairfield: 9727 7752
Bankstown: 9796 3925

Go to swsphn.com.au/star4kids
Or to obtain a referral from your GP.



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ProActive Psychology is a STAR4Kids provider, a registered NDIS service provider, and Workcover provider.

STAR4Kids is supported by funding from South Western Sydney PHN.



**A free and confidential
mental health support service
for children aged 3-12 years.**



**Information for
parents and caregivers**



Good mental health in childhood is the foundation for future positive wellbeing.



What is STAR4Kids?

STAR4Kids (Supporting Them to Achieve Resilience) is for children aged 3-12 years with, or at risk of, emotional or mental health problems, who experience barriers to accessing Better Access (Medicare).

Seeking help early gives your child the best chance to work through difficulties before they progress. Your child does not have to be diagnosed with a mental illness to access STAR4Kids services.

Your child will receive support from a trained and experienced STAR4Kids practitioner. STAR4Kids professionals are cleared through mandatory checks such as police and Working With Children.

How STAR4Kids works

STAR4Kids includes up to 12 hours of free psychological support with a mental health professional (psychologist, mental health nurse or accredited counsellor or social worker) who has experience working with children.

Child counselling is different to adult counselling. Playing games, drawing and storytelling may be used to help your child.



STAR4Kids is not available to:

- Children who can access Better Access (Medicare).
- Children with a diagnosed behavioural or neurodevelopmental disorder, including Oppositional Defiant Disorder (ODD), Autism Spectrum Disorder (ASD) or Attention Deficit Hyperactivity Disorder (ADHD) as the main presenting concern.
- Children with a NDIS Package which includes psychological therapy.



How to access the program

You can visit your GP for a referral. Book a long appointment with your GP to complete a *GP Mental Health Treatment Plan (for Children)*.

Non-GP referrals may also be made through other approved provisional referrers.

Once STAR4Kids receives your child's referral you will be contacted by a STAR4Kids professional to arrange an appointment to have your child assessed. You will work together to come up with a plan of action best suited to your child's needs.

Non-GP referrals

Referrals can be made through approved provisional referrers such as early childhood centres, teachers and school counsellors.

When your child has been referred by someone other than a GP, you will need to see a STAR4Kids professional to assess your child's needs. This may take more than one appointment.

You will then need to book a long appointment with your GP to receive a mental health treatment plan.