

RACGP Standards for General Practices (5th Edition) and SWS HealthPathways/Health Resource Directory

The purpose of this document is to demonstrate how practices may meet areas of the RACGP 5th Edition Standards by using South Western Sydney [HealthPathways](#) and [Health Resource Directory.org.au](#) websites.

Notes: ► indicates a mandatory indicator

Criterion	C1.3 – Informed patient decisions
Indicator	C1.3 ► A Our patients receive information about proposed investigations, referrals and treatments, including their purpose, importance, benefits, and risks. C1.3 ► B Our patients receive information to support the diagnosis, treatment, and management of their conditions
Evidence	Health Resource Directory can be used for the following: <ul style="list-style-type: none"> - Providing the patient with targeted information (e.g. leaflets) and informing them where they can access further information. - Provide patients with the information they need to understand and manage their health.

Criterion	C1.4– Interpreter and other communication services
Indicator	C1.4 ► C Our patients can access resources that are culturally appropriate, translated, and/or in plain English.
Evidence	HealthPathways can be used for the following: <ul style="list-style-type: none"> - Maintain a list of websites and services from which patients can access translated resources. Health Resource Directory can be used for the following: <ul style="list-style-type: none"> - Hosts factsheets written in plain English, which are also available in translated and audio versions.

Criterion	C4.1 – Health promotion and preventative care
Indicator	C4.1 ► A Our patients receive appropriately tailored information about health promotion, illness prevention and preventative care.
Evidence	HealthPathways can be used for the following: <ul style="list-style-type: none"> - Access to preventative health guidelines and resources. - Hand out up-to-date patient information. Health Resource Directory can be used for the following: <ul style="list-style-type: none"> - Contains a number of resources that patients can use to maintain positive behavior change and prevent further illness.

Criterion	C5.1 – Diagnosis and management of health issues
Indicator	C5.1 ► A Our clinical team is able to access relevant current clinical and other guidelines that help diagnose and manage our patients.
Evidence	HealthPathways can be used for the following: <ul style="list-style-type: none"> - Access to current, best evidence and accurate clinical guidelines.

Criterion	QI2.2 – Diagnosis and management of health issues
Indicator	<p>QI 2.2 ► A Our patients are informed of the purpose, importance, benefits, and risks of their medicines and treatments.</p> <p>QI 2.2 ► B Our patients are made aware of their role in their own treatment.</p> <p>QI 2.2 ► C Our clinical team accesses current information on medicines, and reviews our prescribing patterns, in accordance with best available evidence.</p>
Evidence	<p>HealthPathways can be used for the following:</p> <ul style="list-style-type: none"> - Provide patients with consumer medicine information. - Access to current best-evidence medicine guidelines. <p>Health Resource Directory can be used for the following:</p> <ul style="list-style-type: none"> - Accessing factsheets which provide information for consumers on how they can work with the GP and also manage their own health condition at home. - Access to videos, brochures or posters to inform patients about medicines.

Criterion	GP3.1A – Qualifications, education & training of health practitioners
Indicator	GP 3.1 ► A Actively participate in continuing professional development (CPD) relevant to their position and in accordance with their legal and professional organisation's requirements.
Evidence	<p>HealthPathways can be used for the following:</p> <ul style="list-style-type: none"> - Access CPD online videos where CPD points can be calculated and kept on record.