

Strategic Plan 2026–2031



Vision
Better health for South Western Sydney



Mission
Enhancing and connecting care to meet our local health needs

Goals	1 A healthier, more empowered community	2 A resilient future-ready primary care workforce delivering high-quality care	3 A connected healthcare system	4 A driver of robust planning, investment and evaluation to maximise impact	5 A trusted, influential and effective organisation
Strategies	1.1 Enhancing equity in healthcare access by enabling culturally safe, accessible care tailored to community needs	2.1 Championing policy development, investment and system reform to enable a strong and sustainable primary care sector	3.1 Partnering with key organisations to align efforts and improve continuity of care	4.1 Implementing evidence-based models of care to deliver equitable access and meaningful outcomes	5.1 Building capability through a values-driven culture that promotes accountability, learning and wellbeing
	1.2 Improving health through a focus on early intervention, patient empowerment and continuity of care	2.2 Strengthening quality primary care through resources, learning and practice development	3.2 Embedding shared pathways and digital solutions to enable seamless care across settings	4.2 Using service performance data to drive outcomes, continuous improvement, value for money and scalability	5.2 Ensuring strong governance and responsible use of resources, underpinned by robust systems
	1.3 Collaborating with community organisations to embed and enable person-centred care	2.3 Supporting the mobilisation and retention of a skilled, sustainable and innovative primary care workforce	3.3 Strengthening multidisciplinary collaboration across sectors to enable coordinated care	4.3 Analysing data and community insights to identify, understand and respond to priority populations and emerging needs	5.3 Providing strategic leadership which influences reform, fosters partnerships and drives innovation

Values



Trust
We uphold mutual respect and act in good faith



Empathy
We support people to feel seen, heard and valued



Courage
We embrace challenges, inspire innovation and drive positive change



Fairness
We recognise different needs to achieve equitable outcomes



Integrity
We are honest, genuine in our intent and take accountability



Collaboration
We foster strong relationships and work with shared purpose