

Fact Sheet

Improving after hours GP access across South Western Sydney

Giving the community access to after hours GP services is a vital cog in keeping local residents well and out of hospital.

After hours primary health care is available for people whose health condition cannot wait for treatment until their regular GP or primary health care service is next available.

Having access to after hours care ensures people are not attending local emergency departments with concerns that are better cared for by a GP.

After hours services are not a substitute for primary health care that could otherwise occur during normal business hours and should not replace the relationship you have with your regular GP.

Snapshot of after hours services in SWSPHN

South Western Sydney PHN is committed to ensuring after hours GP care is accessible to the co-located GP clinics operate in Campbelltown and Liverpool hospitals, with care provided by local GPs on a roster basis, with records sent back to the patient's nominated GP.

SWSPHN also promotes medical deputising services across the region and supports Sydney Medical Service to extend its coverage to include the Camden and Wollondilly local government areas.

Many local GPs also provide extended opening times or after hours services and opening times for local practices can be found on our website at swsphn.com.au through the 'find a service' section or through the National Health Services Directory (NHSD) app.

The future of after hours services in SWSPHN

South Western Sydney PHN is currently working with local GPs and practices to develop collaborative arrangements for the delivery of after hours services. Under the arrangements, practices will work together to ensure after hours care is provided at multiple locations across South Western Sydney on weeknights, weekends and public holidays. Practices selected to provide coverage under the cooperative arrangement, along with the practices which stay open in the after hours period already, will be promoted on our website at swsphn.com.au through the 'find a service' section or through the National Health Services Directory (NHSD) app. For after hours click on the 'open now' option and remember to change your search radius to search a greater area. Local residents are also encouraged to contact their regular GP to check if they are open or have after hours arrangements in place.

The co-located clinics at Campbelltown and Liverpool hospitals will no longer take patients from 31 December in Liverpool and 28 January in Campbelltown.

How to find an after hours GP service near me

If you are sick, injured or need non-urgent medical care you should:

- Contact your regular GP to check if they are open or have after hours arrangements in place.
- Download the Healthdirect app and use the 'Find a health Service' section to check local practices are open near you. For after hours select 'general practice' then 'refine' and scroll to select 'open now' and bulk billing', or visit swsphn.com.au
- Call the GP Helpline on 1800 022 222 for medical advice and support
- Or use one of the available Home GP Services through Sydney Medical Service 1300 466 347, DoctorDoctor 13 26 60 or National Home Doctor Service 13 74 25. Areas covered vary. Fees may apply. Check when calling.

If your condition is life threatening, visit your local emergency department or call 000.

For more information on after hours care in South Western Sydney visit swsphn.com.au.